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ORIGINAL

BEFORE THE ARIZONA CORPORATION COMMISSION

WILLIAM A. MUNDELL
Chairman

JIM IRVIN
Commissioner

MARC SPITZER
Commissioner

Arizona Corporation Commission

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T-00000A-99-0238

In the Matter of the Investigation into U S
WEST Communications, Inc's Compliance
with §271 of the Telecommunications Act
of 1996

Docket No. ~~T-01051B-99-0238~~

In the Matter of U S WEST
Communications, Inc's Statement of
Generally Available Terms Pursuant to
Section 252(f) of the Telecommunications
Act of 1996

Docket No. T-01051B-99-0068

**STATEMENT OF ALLEGIANCE TELECOM, INC. IN SUPPORT OF
QWEST'S COMPLIANCE WITH CHECKLIST ITEM 11**

Allegiance Telecom, Inc ("Allegiance") is a leading facilities-based integrated communications provider currently providing service in 32 markets in the United States, including Phoenix, Arizona. Allegiance offers a complete package of telecommunications services, including local, long distance and international calling, and high-speed data and Internet services to small and medium-sized businesses and government users.

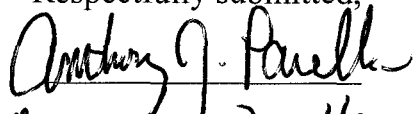
Allegiance has had the opportunity to work with a number of incumbent local exchange carriers ("ILECs") across the country and has found its relationship with Qwest to be among the most satisfactory and cooperative. The recently announced completion of electronic bonding between Allegiance and Qwest operations support systems (OSS) is an example of how a competitive carrier and an ILEC can use their energies and resources to better serve customers. In addition, Allegiance's experience is that Qwest is efficient at handling and processing local service requests and has adopted efficient processes for responding to service problems, including outages, in a timely and effective manner.

An important example of our satisfactory working relationship with Qwest recently arose in the local number portability context. Overall we have been very pleased with Qwest's timeliness and efficiency in porting numbers. However, the inability of CLECs to delay the porting of a number when a service installation problem arises has been a contentious issue in various jurisdictions. Qwest's region wide implementation of a process change to hold the disconnect of the switch translations up to 11:59 p.m. of the day after the due date provides sufficient time for a CLEC to notify Qwest, even late on the day of the due date, of orders that will not complete (e.g., due date delays or cancellations). The extra day of coverage Qwest now provides in Arizona, guarantees against service interruptions, and is an example of Qwest's willingness to go beyond what is minimally required to meet customer

needs and to address CLEC concerns. Allegiance respectfully requests the Commission to consider this Statement in Support of a Commission determination that Qwest meets the requirements of checklist item 11 requiring number portability and include it in the record in this proceeding.

DATED this 18th of June, 2001

Respectfully submitted,


ANTHONY J. PARELLA

Executive Vice President -

Allegiance Telecom, Inc.

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